



## BOARD LEADERSHIP & GOVERNANCE

### **Introduction**

Managers, leaders and advisors who wish to gain a greater understanding of the distinction between Management, Leadership and Governance. This course will provide guidance on the skills required for a committee or leadership team to operate effectively.

There are four key skills required and this program of support concentrates on these main, core areas.

### **Technical skills**

This area encompasses the ability to apply specialist knowledge to a specific situation. It is important to acknowledge the range of specialist and technical skills within a committee. Not all knowledge is learnt through formal education, and it is necessary to source objective information from outside the committee.

### **Interpersonal skills**

Often underestimated, management committees promote those who are technically proficient but interpersonally incompetent. Key areas where this undermines the committee's influence are when decision makers are poor listeners who are unable to fully comprehend the needs of others.

### **Conceptual skills**

Are essential when developing strategies and analysing problems when they arise. Then being able to form and evaluate alternatives by using their ability to rationally process and interpret information. Within this area we work to develop the decision-making process, considering the organisation's core values and all legislative requirements.

### **Monitoring and Evaluation**

Essential to the achievement of long-term goals and reduces the chance of leadership teams becoming distant from the day-to-day challenges or vision. The information provided needs to be concise and, in a format, and language that is fully understood by the committee. The course will develop an understanding of the key components for monitoring and evaluating performance against specific criteria.

### **Pricing**

Individual prices for this course are £125 including all materials and support, further discounts can be arranged for block bookings at a single venue.

### **Location**

This course can be delivered at our offices in Chichester or at venues across the UK. It is also available online. The course is interactive and contains exercises and case studies.

### **Booking**

For details of dates for individual bookings or availability and costings for group bookings.

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